



Brett Noorda, DMD, FAGD, MaCSD, FICOI

Comprehensive Family Dentistry

Prevention • Sedation • Implants • Cosmetics • Prosthetics

March 23, 2020

Dear friends,

We are writing to let you know that here at Dr. Brett Noorda's office of Dental Excellence, **we are dedicated to your treatment and well-being.** Unfortunately, we have been forced to close for all but urgent care due to the new CDC recommendation issued March 20, 2020 (<https://www.cdc.gov/oralhealth/infectioncontrol/statement-COVID.html>), regarding the COVID-19 (coronavirus) outbreak. We plan to resume normal operations as of April 1, 2020, unless closure recommendations are extended by the CDC. **If you have an urgent condition, please call our office immediately at (702) 456-7403 and we will take care of you.** Please do not go to an Urgent Care or ER where you will have a higher chance of exposure to COVID-19, and will be diverting resources from those being treated for it.

At Dental Excellence, **we have always followed standard universal precautions issued by the Centers for Disease Control (CDC) to help protect every one of our patients and team members** from the many infectious diseases that we may be exposed to on a daily basis, including COVID-19. Each member of our team is a member of The Organization for Safety, Asepsis and Prevention (OSAP), and undergoes annual infection control training.

For your peace of mind, these are some of the precautions we take EVERY time you sit in one of our patient chairs:

- We wear single-use gloves and masks while treating you.
- We launder all of our work clothing on site, or use disposable clothing.
- We place instruments after each use into a disinfecting solution in an ultrasonic unit, then into an autoclave (a high-pressure steam oven) to kill every known infectious organism, including coronavirus.
- We thoroughly wipe down each dental operatory after each patient visit with an EPA-certified, medical-grade surface disinfectant that kills all known infectious diseases, including coronavirus.
- We wash our hands thoroughly and/or apply an alcohol-based antimicrobial rub between each patient.

While we are doing everything in our power to protect you, **we also ask for your cooperation in making and keeping our office environment a safe one.** If you ever have a cough, fever, or chills--be it now during the COVID-19 outbreak, or anytime afterward--please call our office to reschedule your appointment. The best way to prevent the spread of any disease like COVID-19 (or flu or cold) is not to go out in public if you even think you might be sick. As we have always done, anyone who we suspect might be sick will be asked to immediately reschedule until three weeks later for the safety of our team and other patients. Also, as we have always done to minimize the number of people in our waiting room (the practice of social distancing), we will continue to NOT overbook our schedule. You can help with social distancing by arriving no earlier than 10 minutes prior to your scheduled appointment.

Maintaining these high standards will help keep you, other patients, and our team safe, now and into the future. We care about each of you and look forward to seeing you again for your next appointment.

Sincerely,

Your Dental Excellence Team

Dr. Noorda

Pat

Michelle

Shannon

Francesca

Sheila

66 N Pecos Road, Suite B Henderson, NV 89074

702.456.7403

www.NoordaSmiles.com